

Returns Form

Tel: 01245 231746 (7 days 8.30am-5pm)

Email: info@total-fishing-tackle.com



Please ensure you fill out the form and enclose this with your proof of purchase inside the package. Returns will not be processed without a proof of purchase. **We are able to refund up to £7.50 for return postage**, so please ensure items are sent back the cheapest possible way.

You are able to send any item back within 14 days of delivery as long as it is in original packaging and in an unused and 100% sale-able condition.

Any item received after the 14 days will not be eligible for a full refund. However a replacement or credit note may be issued.

Total Fishing Tackle LTD is not liable for any postage costs incurred nor insurance for the returned item.

Please note faulty items may be repaired depending on the fault and all goods are subject to the manufacturers warranty period.

Customer Returns Address (Block capitals only)

Name	
Address Line 1	
Address Line 2	
Town	
Country	
Postcode/Zip Code	
Telephone Number	

Reason for return code:

- A. Unwanted
- B. Does not fit
- C. Wrong item received
- D. Faulty (Please specify in comments)
- E. Other (Please specify in comments)

Action required code:

- A. Replacement (Please specify in comments)
- B. Credit
- C. Refund

For swapped size/products please make all cheques payable to Total Tackle Ltd or safely enclose the money inside the parcel. (£3 for Royal Mail (under 1kg or £50 value), £6 for courier items (over 1kg +/- £50 value)

Return Postage Cost:

Method Of Purchase:

- eBay Telephone Order
Website Email Direct

Products to be returned

Item Description	Reason for return code	Action required code

Comments:

Returns Address: Total Tackle LTD, Berners Hall Farm, Berners Roding, Ongar, Essex, CM50TB

All returns will be processed within 72 hours of receipt and refunds will appear in your account within 5-7 days.